

# Your Member ID Card

Always show your Blue Cross and Blue Shield of New Texas (BCBSTX) ID card - which includes a mobile version - when you visit a doctor or other place for care. Information on the ID card helps the care provider file your claim with us.

Depending on the type of plan you have, your card might have some or all of the information below.

#### BlueCross BlueShield Subscriber Name: 1 ABC SAMPLE Identification Number: ZGP123456789 Group Number: 3 123456 Coverage Date: 08/01/21 Member Effective: 08/01/21 3 123430 08/01/21 01/21 \$25/\$45 OV/Spec **Emergency Room** \$300 Urgent Care \$25 \$10/20/55 Rx Level 1 BCA FAMILY TDI Rx Level 2 \$95/150/250 Pediatric Dental (under age 19) RxBIN: 011552 RxPCN: BCTX Rx In/Out of Network Ded \$3750/\$7500 R 7 PPO Bx In/Out of Network OPX \$3750/

**Front of card** 

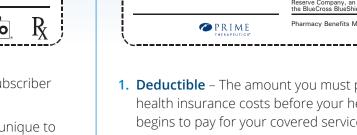
- 1. Subscriber name This may show the subscriber only or the dependent
- 2. Identification number This number is unique to you and your covered dependents
- 3. Group number This number is shared by everyone covered by the policy
- 4. Network This is the name of your provider network
- 5. Copays These are the fixed amounts you may have to pay when you visit a doctor, the ER or a specialist
- 6. Rx Deductible/Out of Pocket Maximum Your RX deductible is the amount you must pay toward your prescription drug costs before your health plan begins to pay for your covered services. Your Rx Out of Pocket Max is the most you have to pay out of your own pocket for prescription drugs under your insurance plan during the year.

Depending on your plan, you may have separate amounts for Rx or it may be combined with medical.\*

7. BlueCard<sup>®</sup> – The BlueCard symbol shows that you can get care while traveling or living in another Blue Cross and Blue Plan's service area.

#### www.bcbstx.com Deductible Information Out of Pocket Maximum Information 2 Ind/Fam In Network \$1250/\$3750 Ind/Fam In Network \$1250/\$3750 Ind/Fam Out of Network \$2500/\$7500 Ind/Fam Out of Network Unlimited Customer Service DNoA Pref Network Preauth-Medical Preauth-MH/CD Blue Card Access Provider Service MDLIVE 1-800-521-2227 1-800-972-7565 1-800-441-9188 1-800-528-7264 1-800-810-2583 1-800-451-0287 BlueCross BlueShield S. of Texas Network coverage is available through participating network providers. Non-network services will be covered at a lower level. Some services must be pre-authorized, including Mental Health (MH), Chemical Dependency (CD) and specified outpatient services. Refer to your benefit booklet for additional information. $\begin{array}{c} 1\text{-}800\text{-}451\text{-}0287 \\ 1\text{-}888\text{-}680\text{-}8646 \end{array}$ BlueCross BlueShield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an independent licensee of the BlueCross BlueShield Association. Pharmacy Benefits Manager 🖉 P R I M E

- 1. Deductible The amount you must pay toward your health insurance costs before your health plan begins to pay for your covered services.\*
- 2. Out-of-pocket maximum The most you have to pay out of your own pocket for covered medical services under your insurance plan during the year.\*
- 3. Customer Service/Contacts This is where to find the phone number(s) to call if you have guestions or need help using your benefits.



**Back of card** 



## Your Digital ID Card and More

### **Access the Secure Member Site**

Go to **bcbstx.com** and click the **Log In** tab to register for Blue Access for Members<sup>™</sup>. Click the **Register Now** link and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.

You can even save your ID card on your phone or other mobile device. Text BCBSTX to 33633 to download the app\*.

### **Access Your Digital ID Card**

- Login into Blue Access for Members
- Click on the ID card icon on the left side
- Download a digital copy to keep on your phone for instant access
- You can also print a copy or order a new physical card

illarCross BlacShield of Texas	Español Langua	ge Assistance 🛛 🖀 Messages 🛛 My Account 🗸	Español Language Assistance Q. Messages PPO ♥ My Account ♥
♥ DASHBOARD ■ CLAIMS	↑ COVERAGE  ◆	R FIND CARE WELLNESS	♥ DASHBOARD B CLAIMS ↑ COVERAGE ♥
Hello, DeAndre!		Member ID Card Contact Us	Member ID Card
Recent Claims		(R) Find Care	
Jun 6, 2020 Dr. Lillian Williams Pediatrics	Claim Status: Processed Details >	Nedical Doctors and hospitals, nurseline, > hearing aids	Temporary Member ID Card The maps a your member to card and poor of insurance for
Member: Tony J Soprano		Pharmacies >	any doctor or hoopstal with, through download or print the mage and show it by your Provider.
Heart General Hospital Member: DeAndre Smith	Claim Status: Paid Details > You May Owe: \$35.00	Dental Care     Dental Network of America	
Jun 6, 2020 Heart General Hospital Member: DeAndre Smith	Claim Status: Not Paid Details > You May Owe: \$322.00	OO Vision Care >	Need a New ID Card? You can use the Temporary Member ID Card provided, download the Buu-Cross Bus Shaded of Illinois (BCBSI) app to view or your mobile buck, or order a new ID Card.



### **BCBSTX Mobile App**

Features:

- Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
- Access your claims, coverage and deductible information
- Access your temporary digital member ID card
- Secure login with Face ID (iOS only) and Fingerprint ID
- Available for iPhone and Android users

\* Message and data rates may apply. Terms, conditions and privacy policy are at bcbsil.com/mobile/text-messaging.

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