



Group Insurance Key Contacts

Employee Portal: www.prudential.com/mybenefits

Employer Portal: www.prudential.com/link2benefits

Prudential Forms

Available on line 24 hours a day/7 days a week at:

www.prudential.com/gi

You will find a "Forms Library" box with three categories (top right):

Employee forms

Employer forms

Producer forms

(Click one)

Scroll down & you will see the forms located on your left side of the page.

Group Life Claims

Mailing address:

Prudential Insurance Company of America
Group Life Claims
P.O. Box 8517
Philadelphia, PA 19176

Phone: (800) 524-0542

Fax: (888) 227-6764

Group Medical Underwriting

Mailing address:

Prudential Insurance Company of America
Medical Underwriting
P.O. Box 8796
Philadelphia, PA 19176

Phone: (888) 257-0412

Fax: (877) 605-6671

Group Conversions

Mailing address:

Prudential Insurance Company of America
Group Conversions
P.O. Box 70180
Mail stop: NJ 11-01-03
Philadelphia, PA 19176

Phone: (877) 889-2070

Fax: (973) 548-6081

Group Portability

Mailing address:

Prudential Insurance Company of America
Group Life Record Keeping
P.O. Box 13676
Philadelphia, PA 19176

Phone: (800) 778-3827

Group Disability Claims

Mailing address:

Prudential Insurance Company of America
Disability Claim Management
P.O. Box 13450
Philadelphia, PA 19176

Phone: (800) 842-1718 (STD & LTD)

Fax: (877) 889-4885